

Pihlakodu klientide rahuloluküsitlus 2024. aastal

**Koostaja: Jaanika Petti
personalispetsialist
14.06.2024**



PIHLAKODU

Osalejad

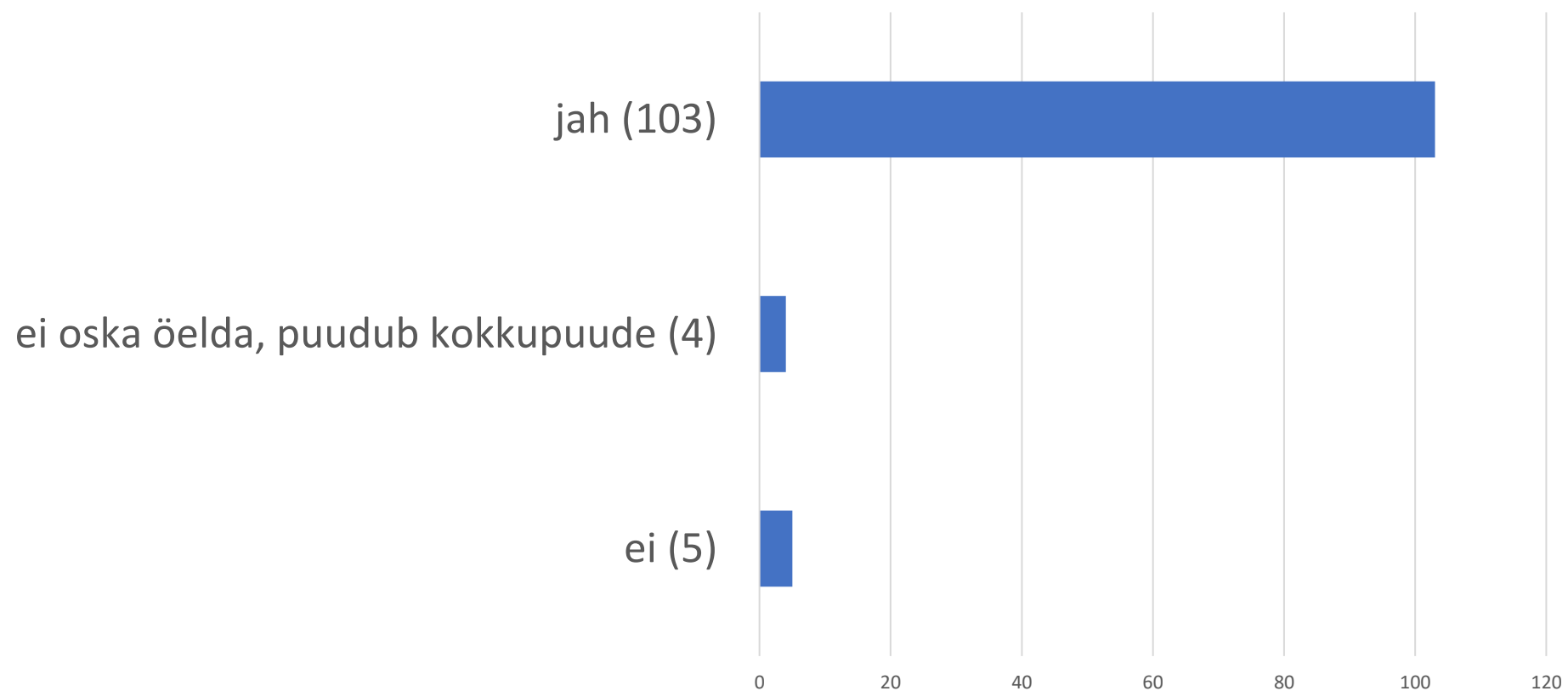
Vastajaid : 112



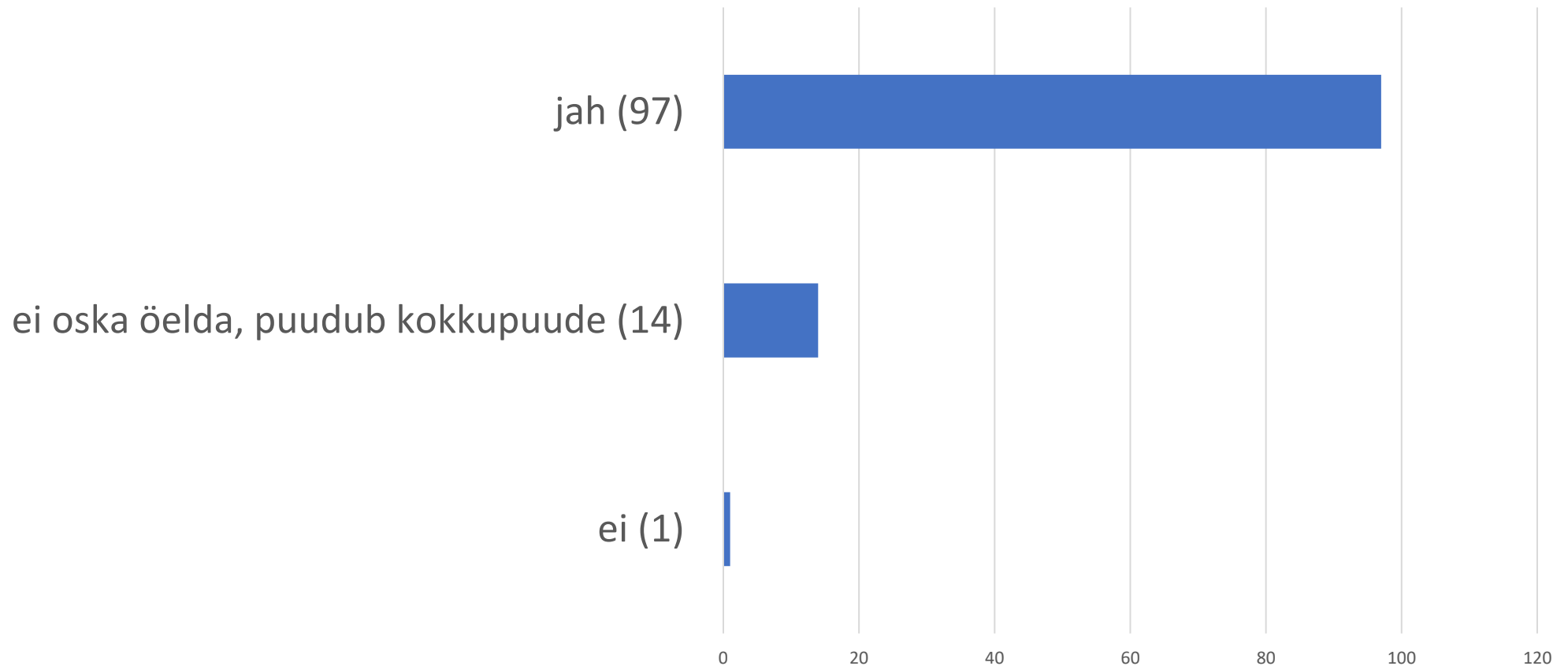
Koostöö ja suhted Pihlakodu töötajatega



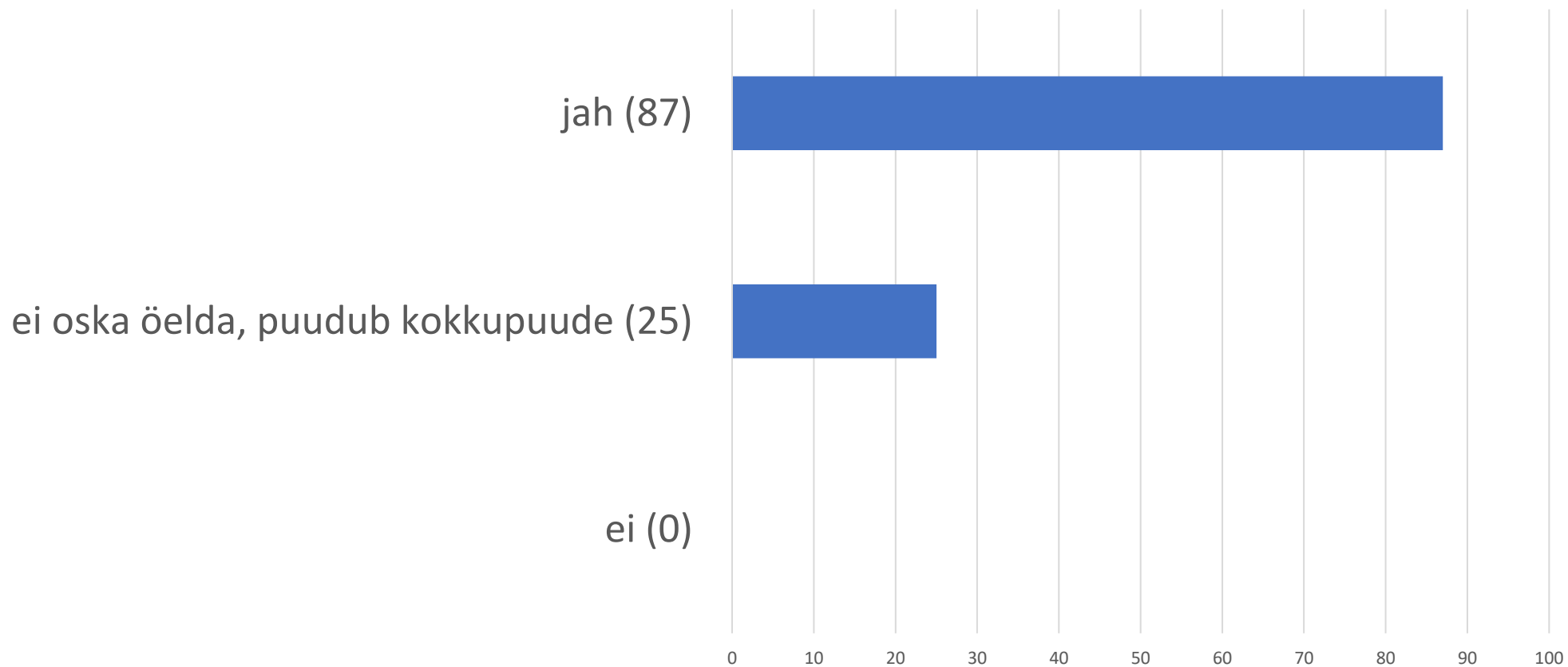
Hooldajatega on hea koostöö ning meeldiv suhelda



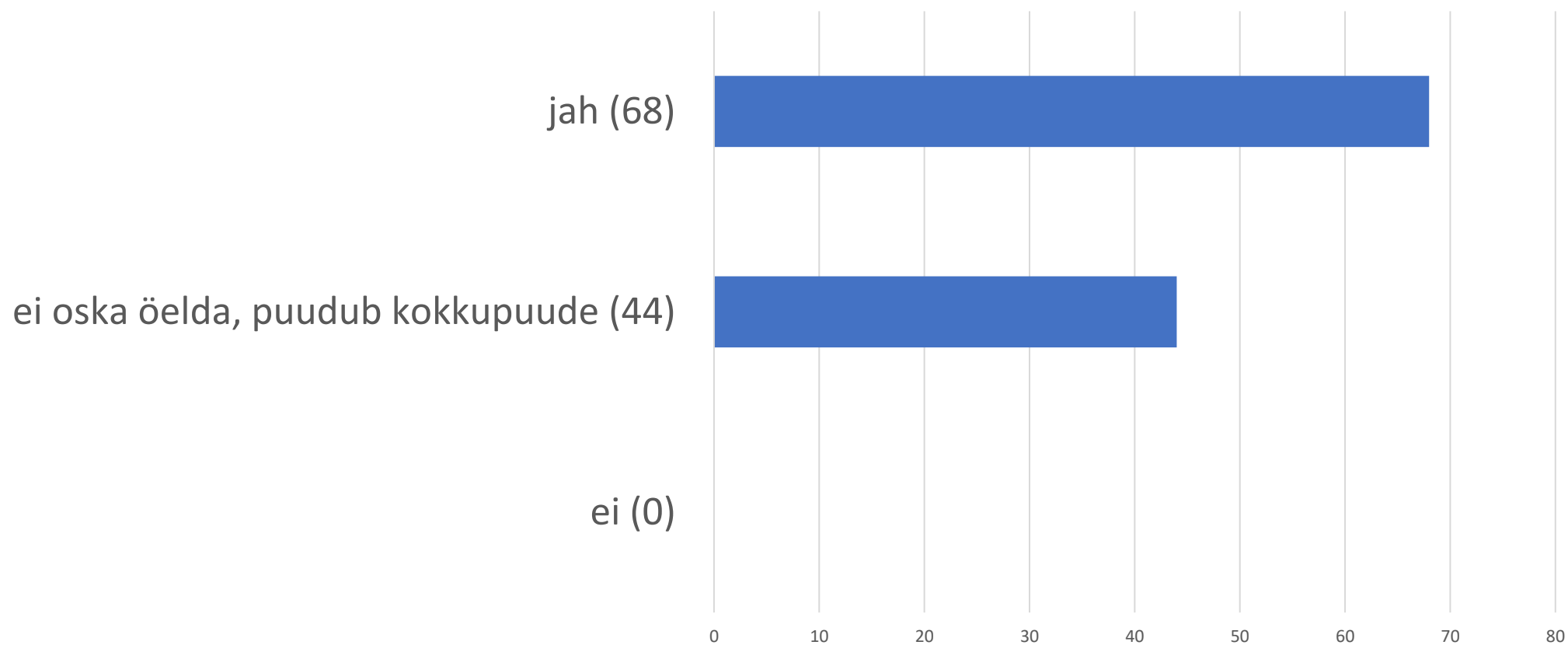
Õdedega on hea koostöö ning meeldiv suhelda



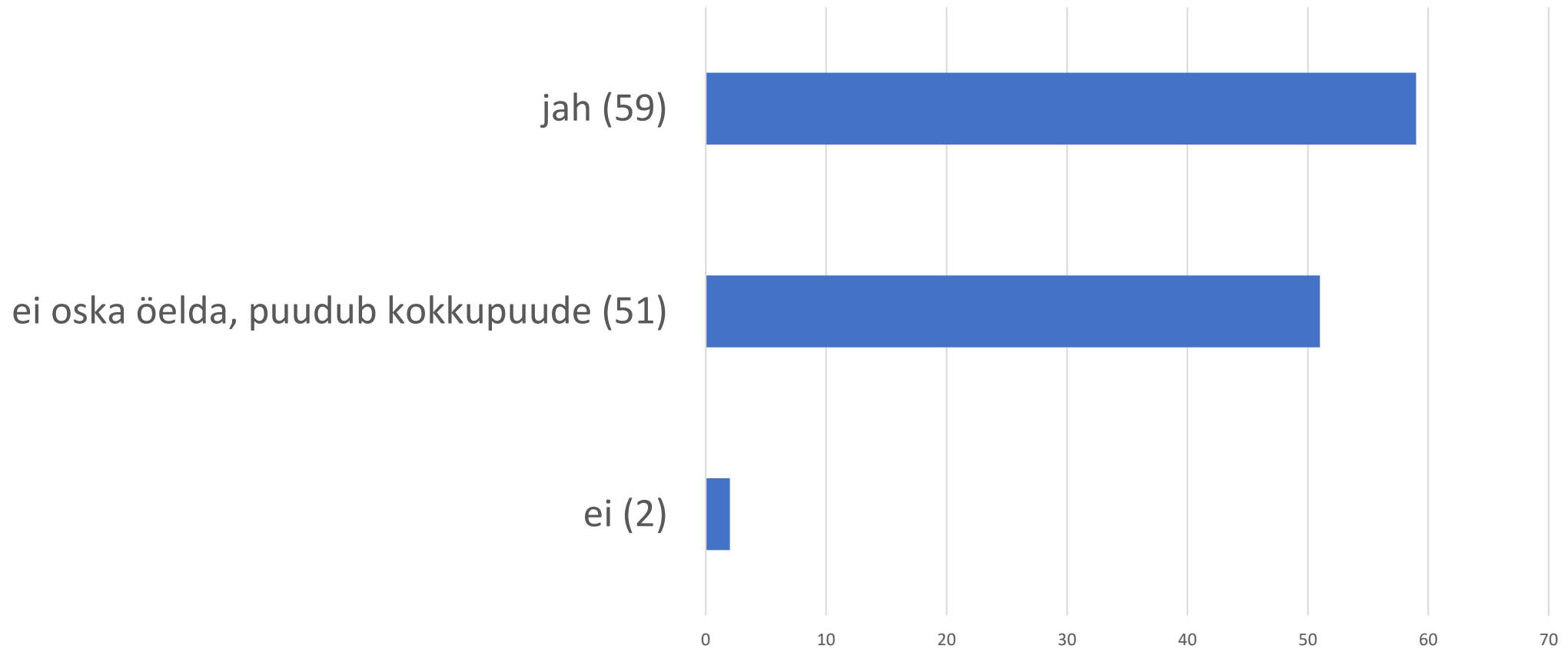
Juhatajaga on hea koostöö ning meeldiv suhelda



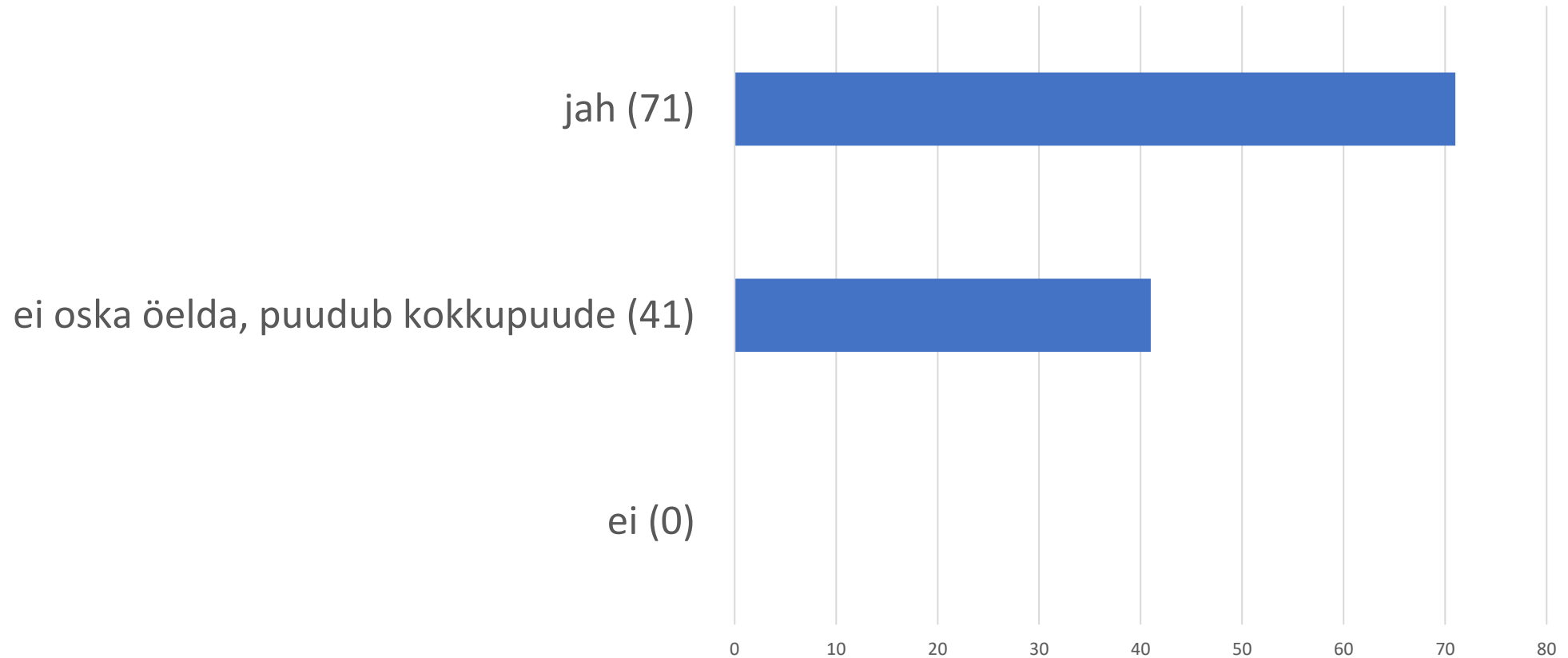
Perenaisega on hea koostöö ning meeldiv suhelda



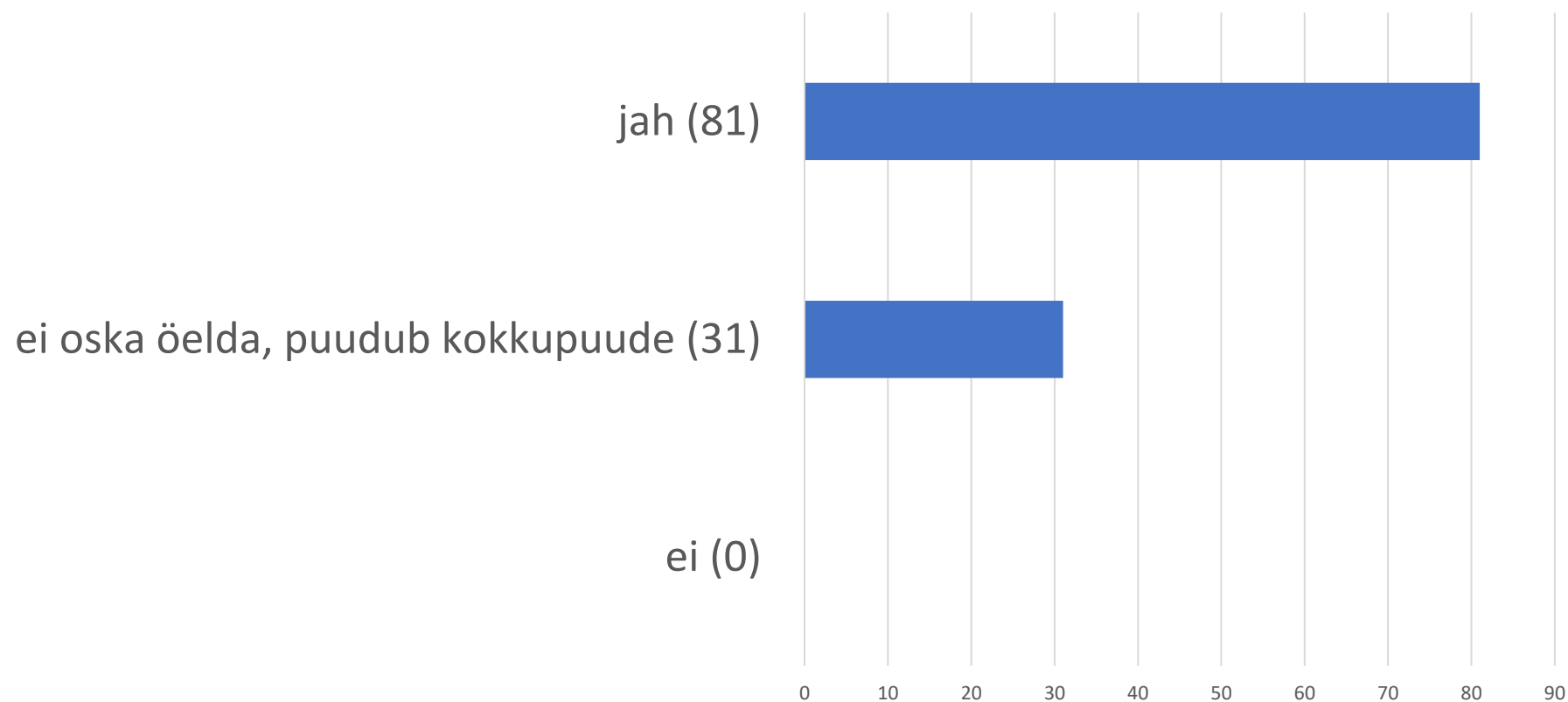
Koristajaga on hea koostöö ning meeldiv suhelda



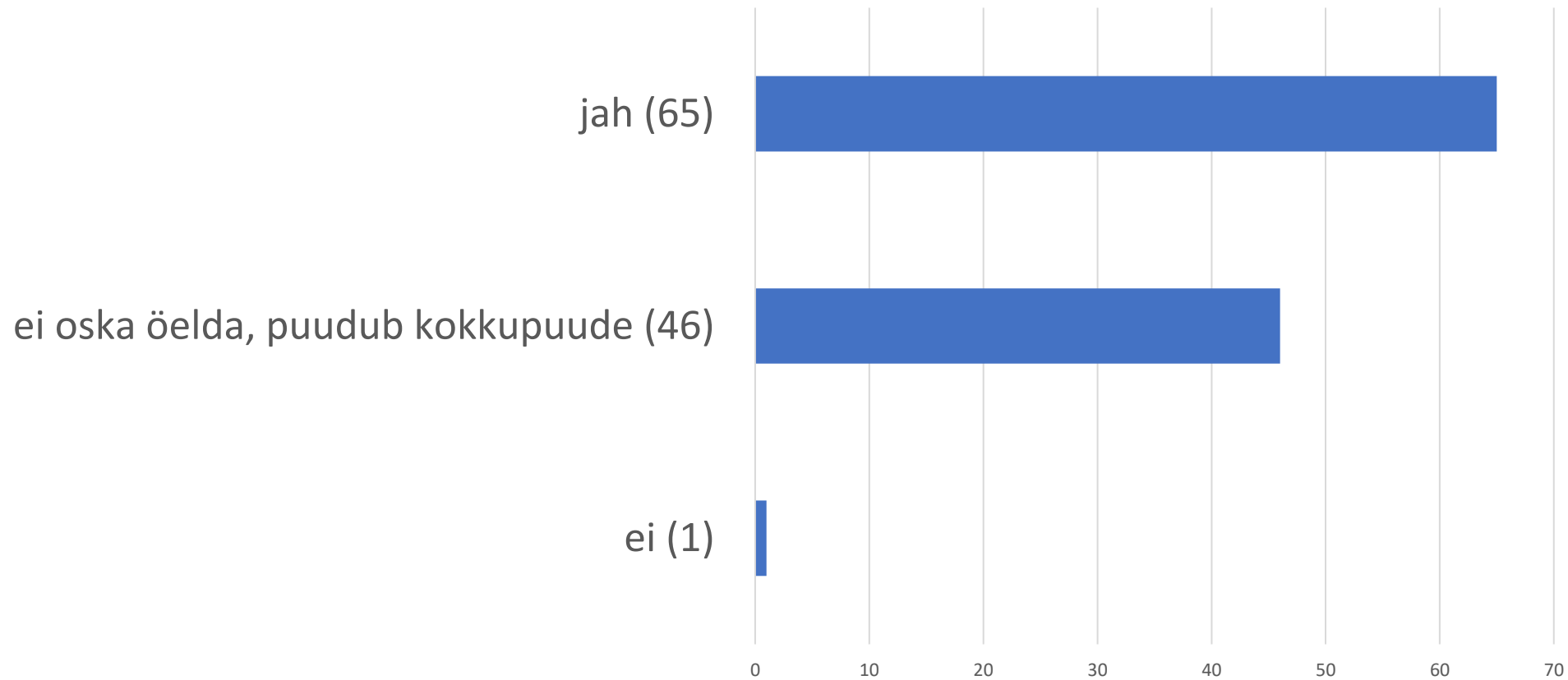
Tegevusjuhendajaga on hea koostöö ja meeldiv suhelda



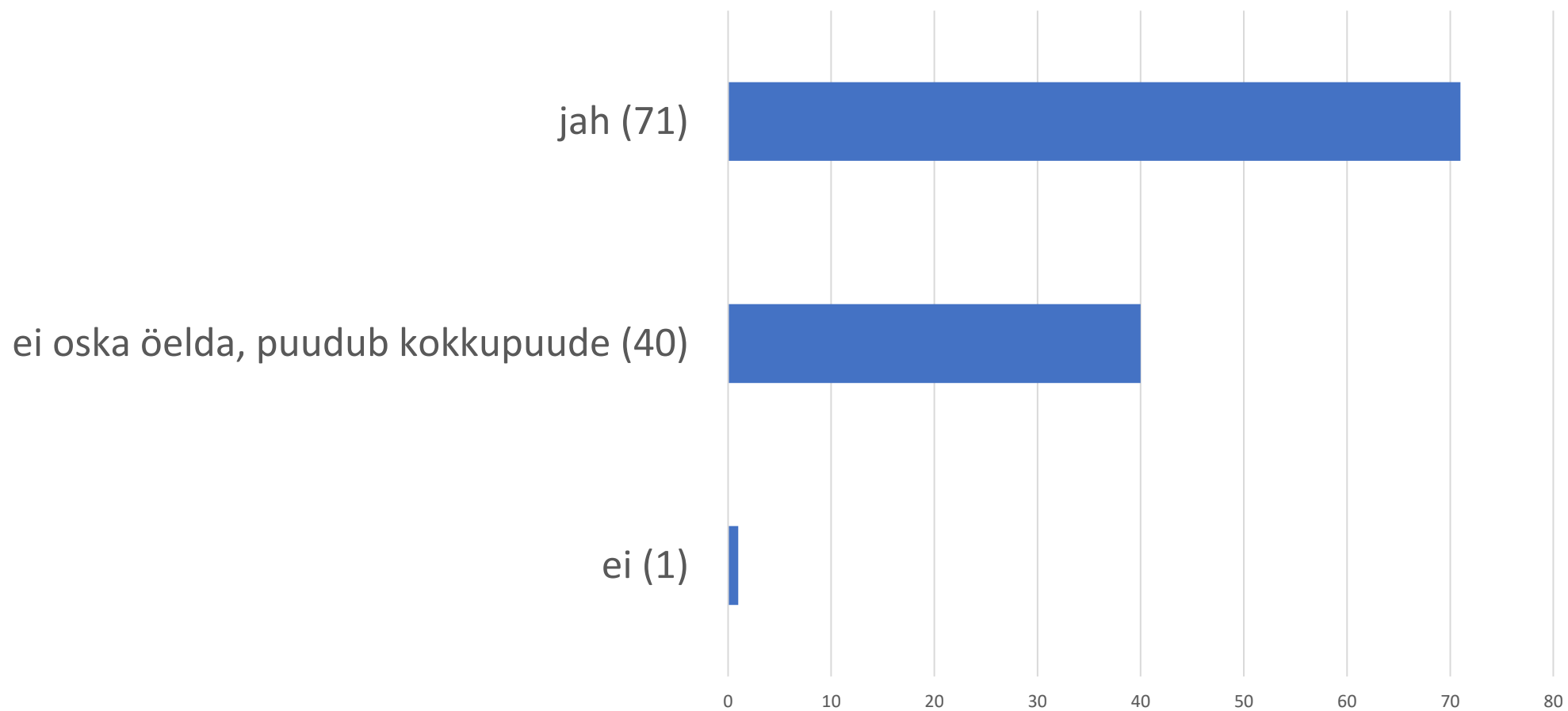
Hooldusjuhiga on hea koostöö ning meeldiv suhelda



Tabasalu või Viimsi vastuvõtujuhiga on hea koostöö ja meeldiv suhelda



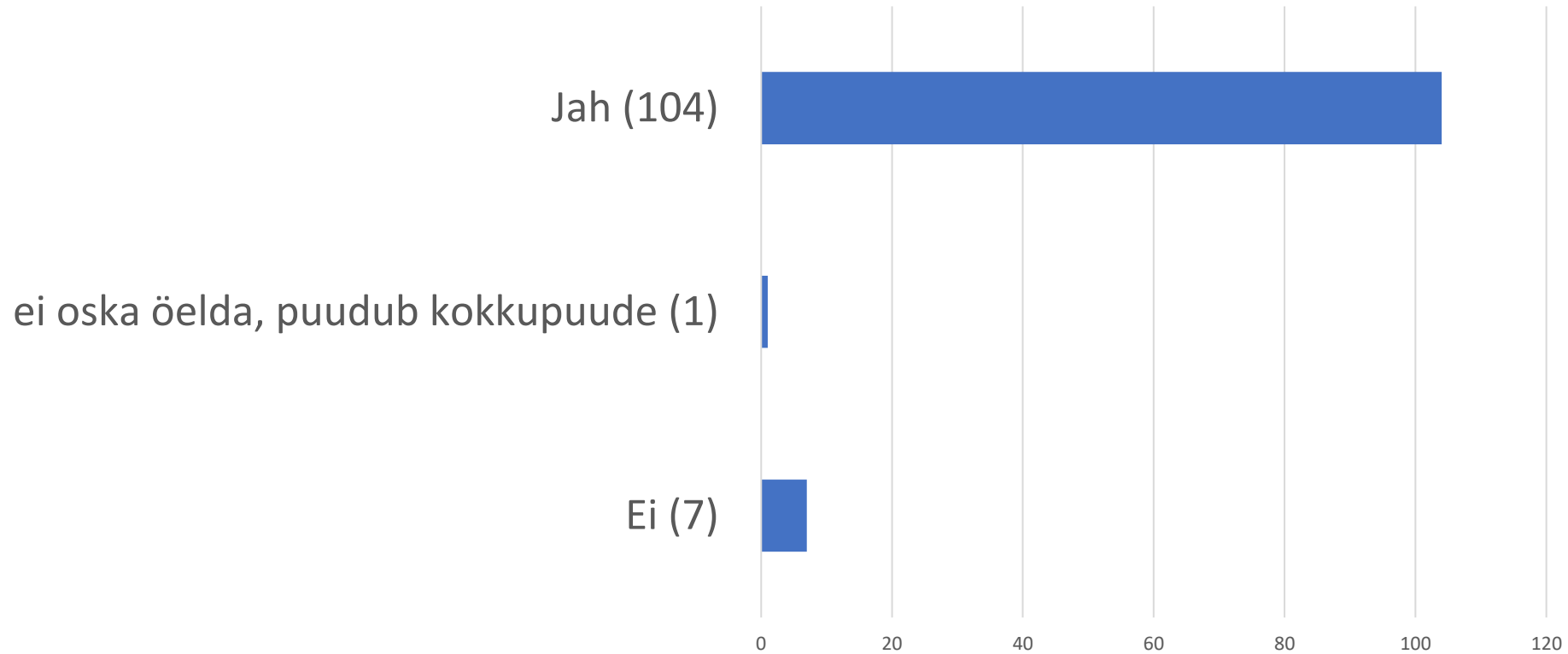
Tabasalu või Viimsi administraatoriga on hea koostöö ja meeldiv suhelda



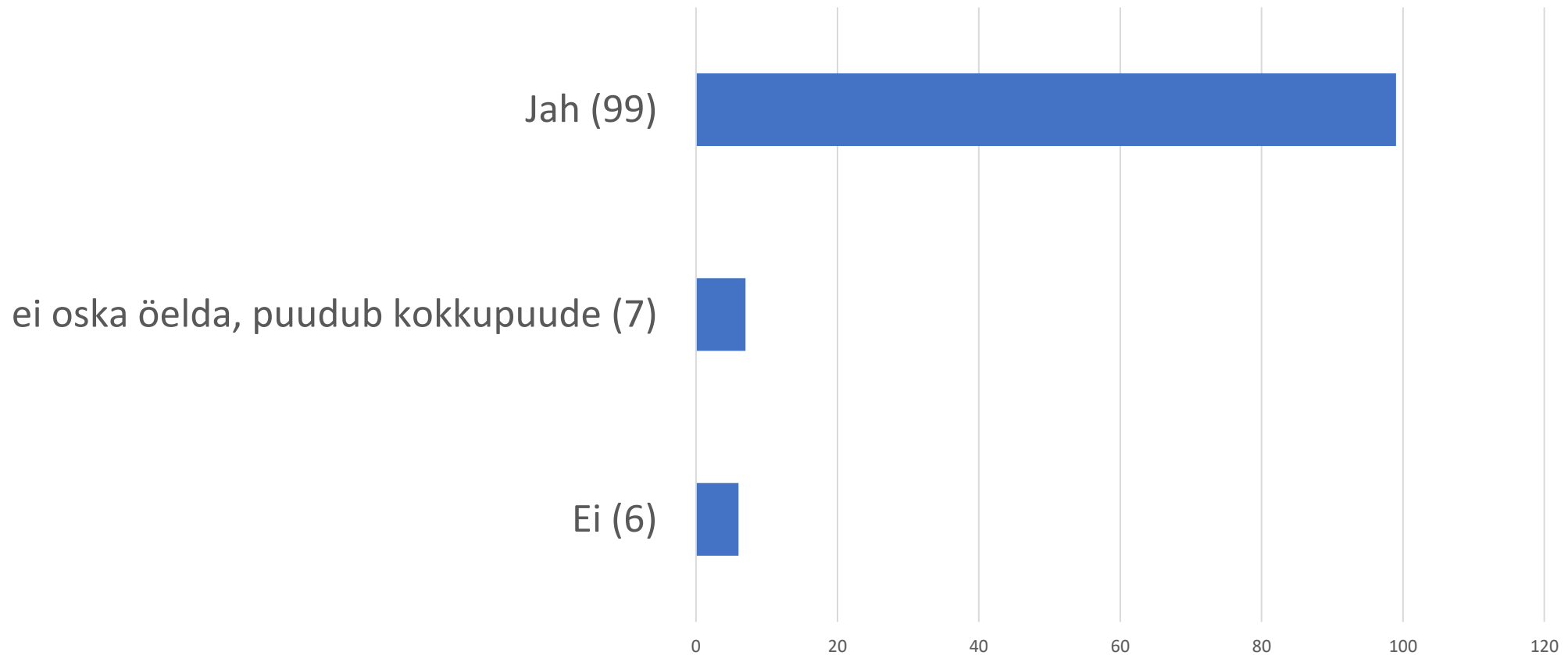
Keskkond



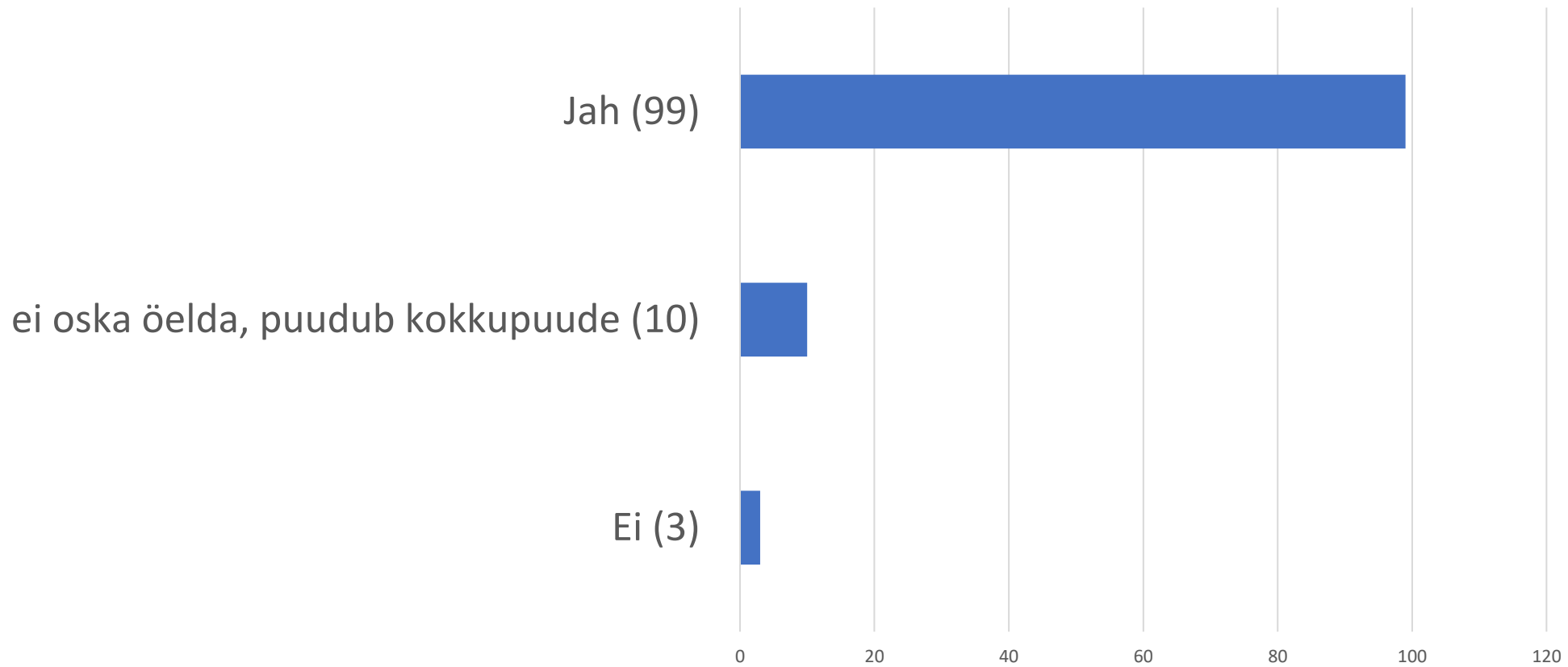
Olen rahul toaga sh toa puhtusega



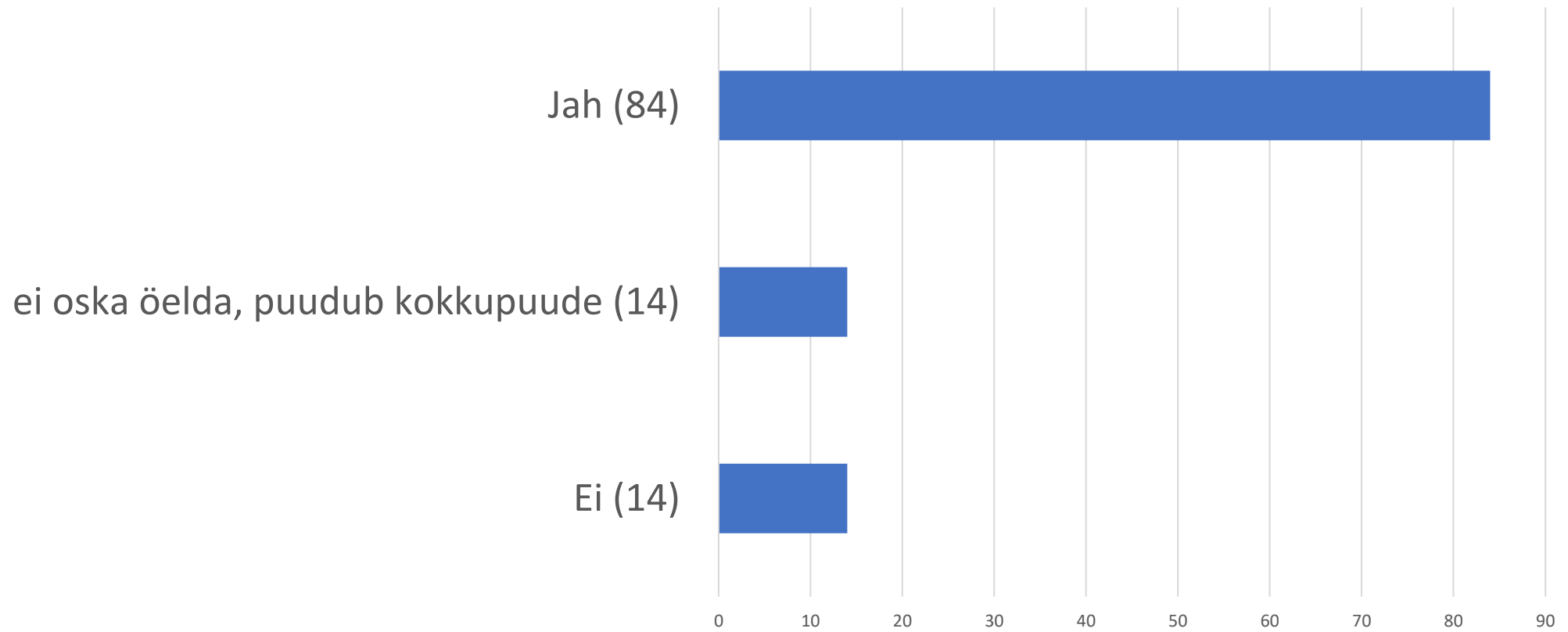
Olen rahul üldkasutatavate ruumidega



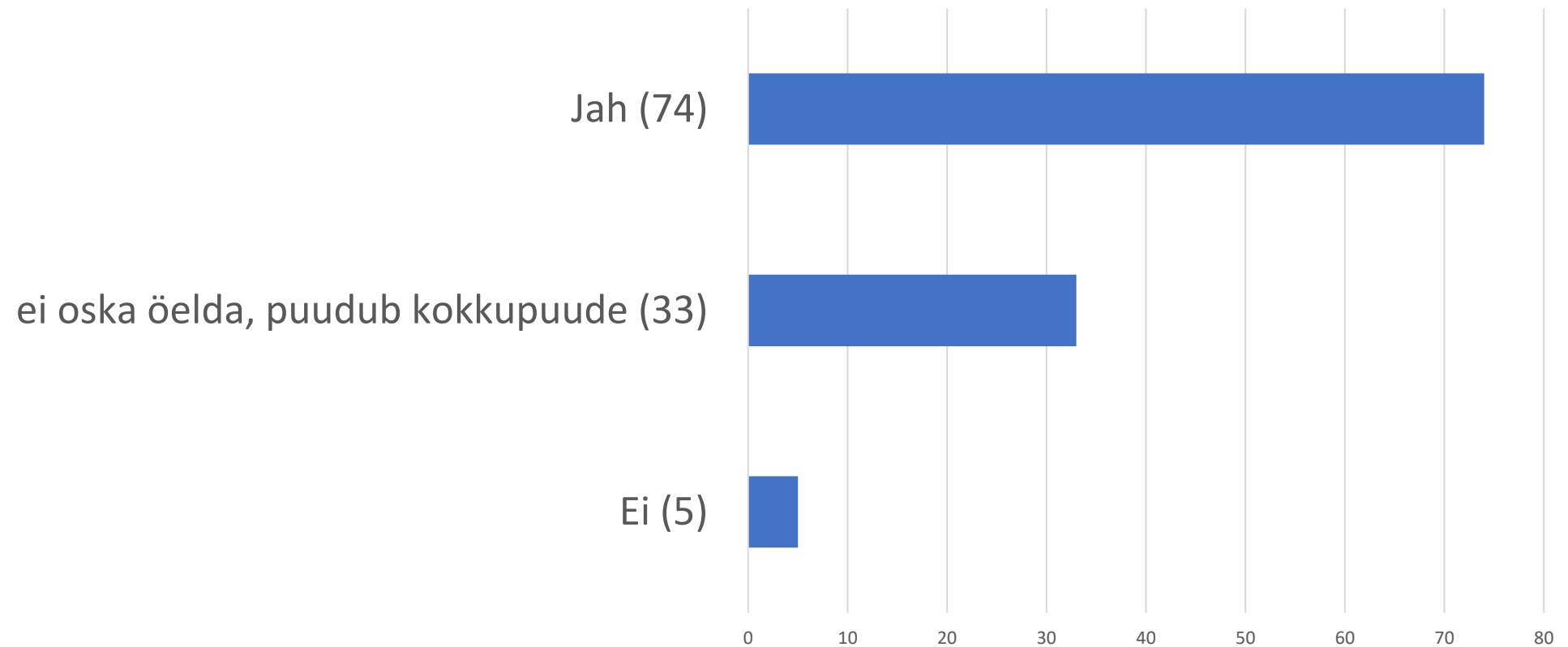
Pihlakodu õueala on turvaline



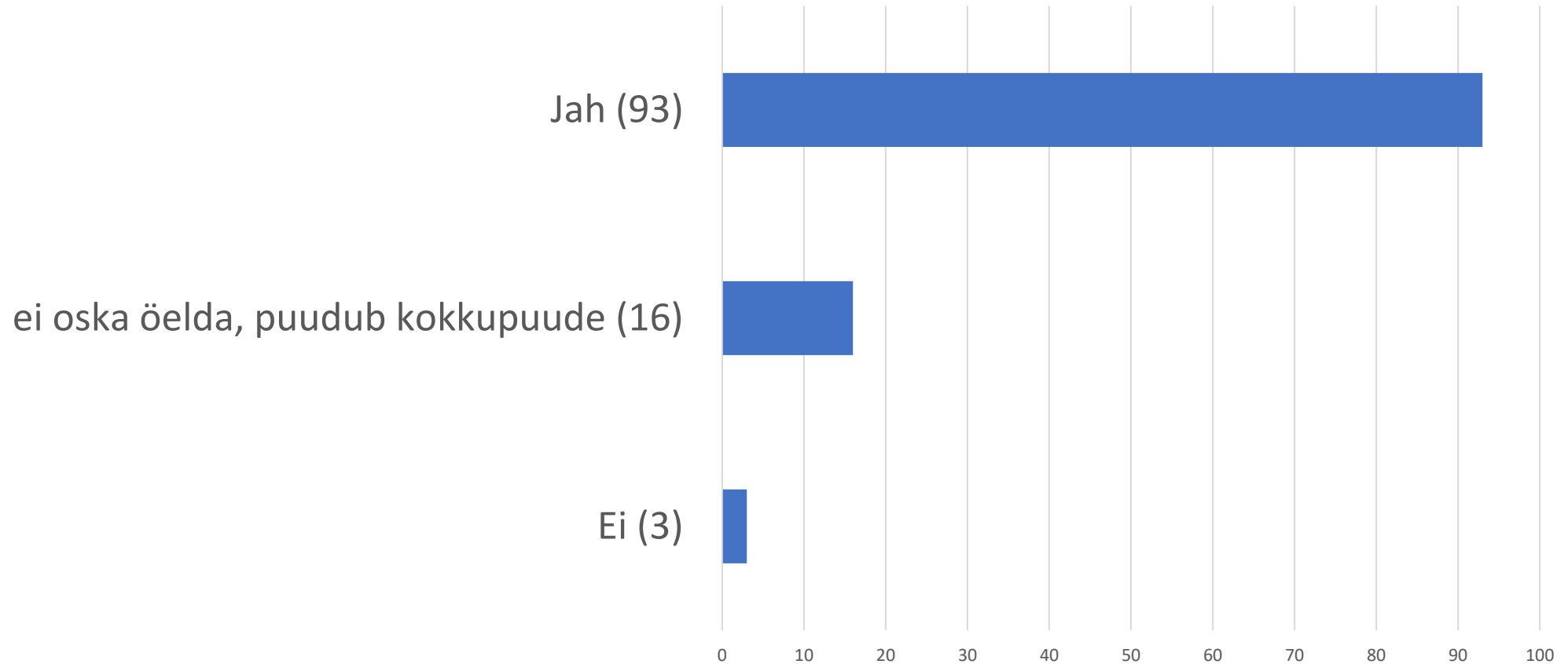
Olen rahul toitlustamisega



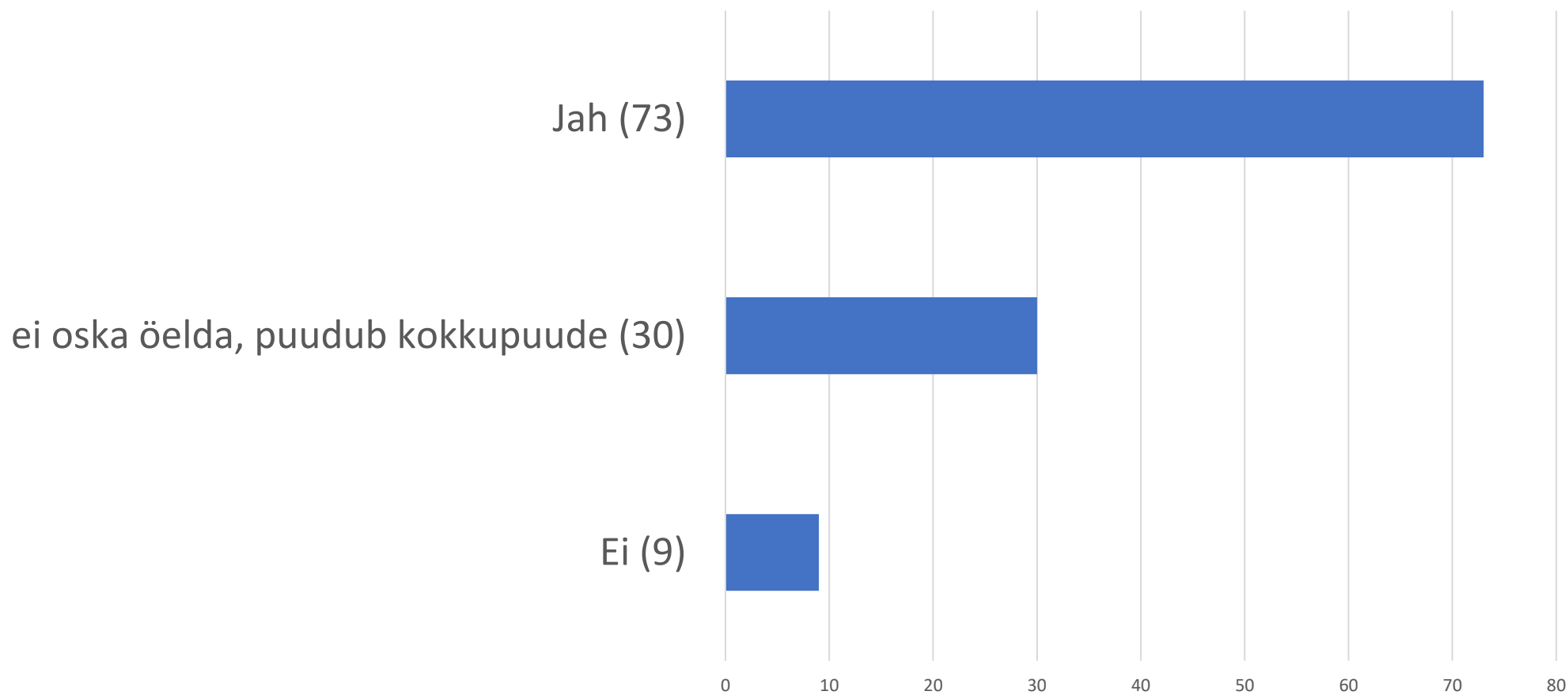
Päevased pakutavad vabaaja tegevused on piisavad (käelised tegevused jne)



Pihlakodus arvestatakse minu vajadustega



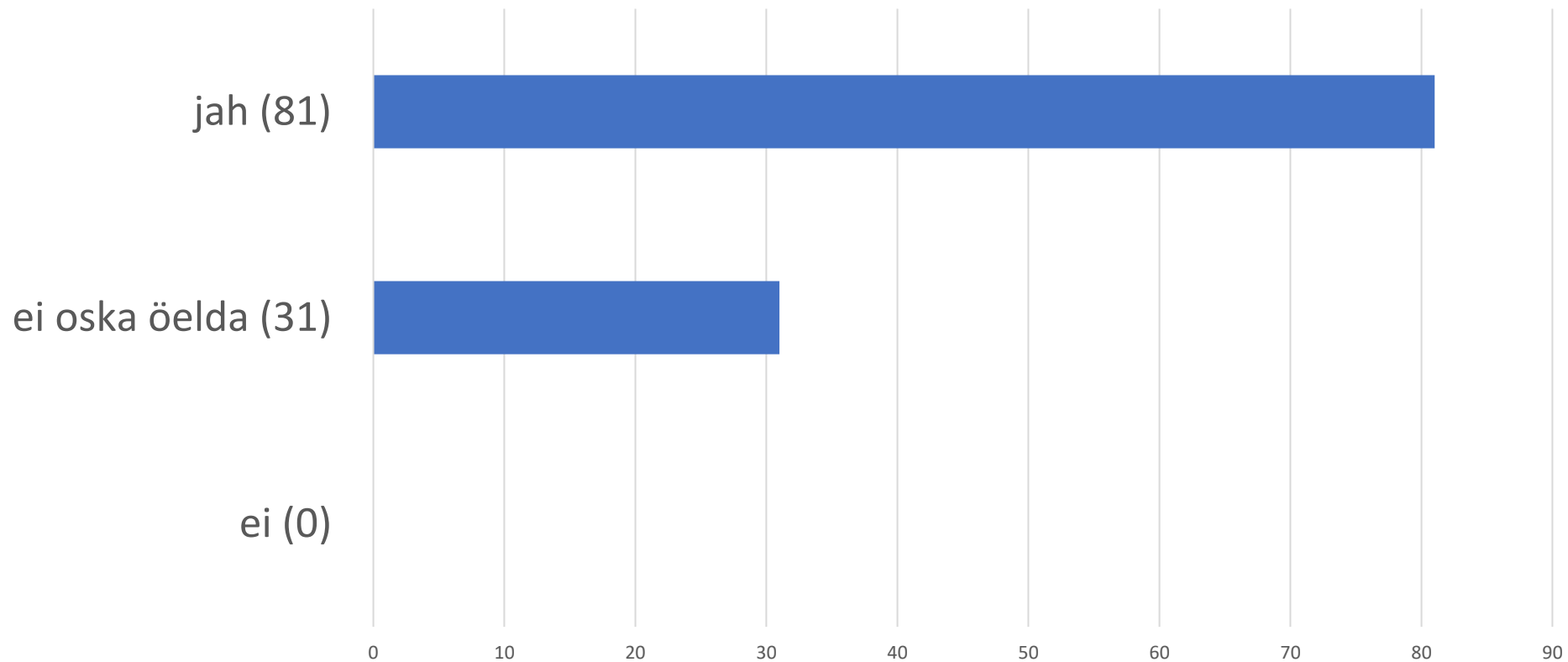
Olen rahul toakaaslasega (juhul kui on)



Üksuse juhtimine



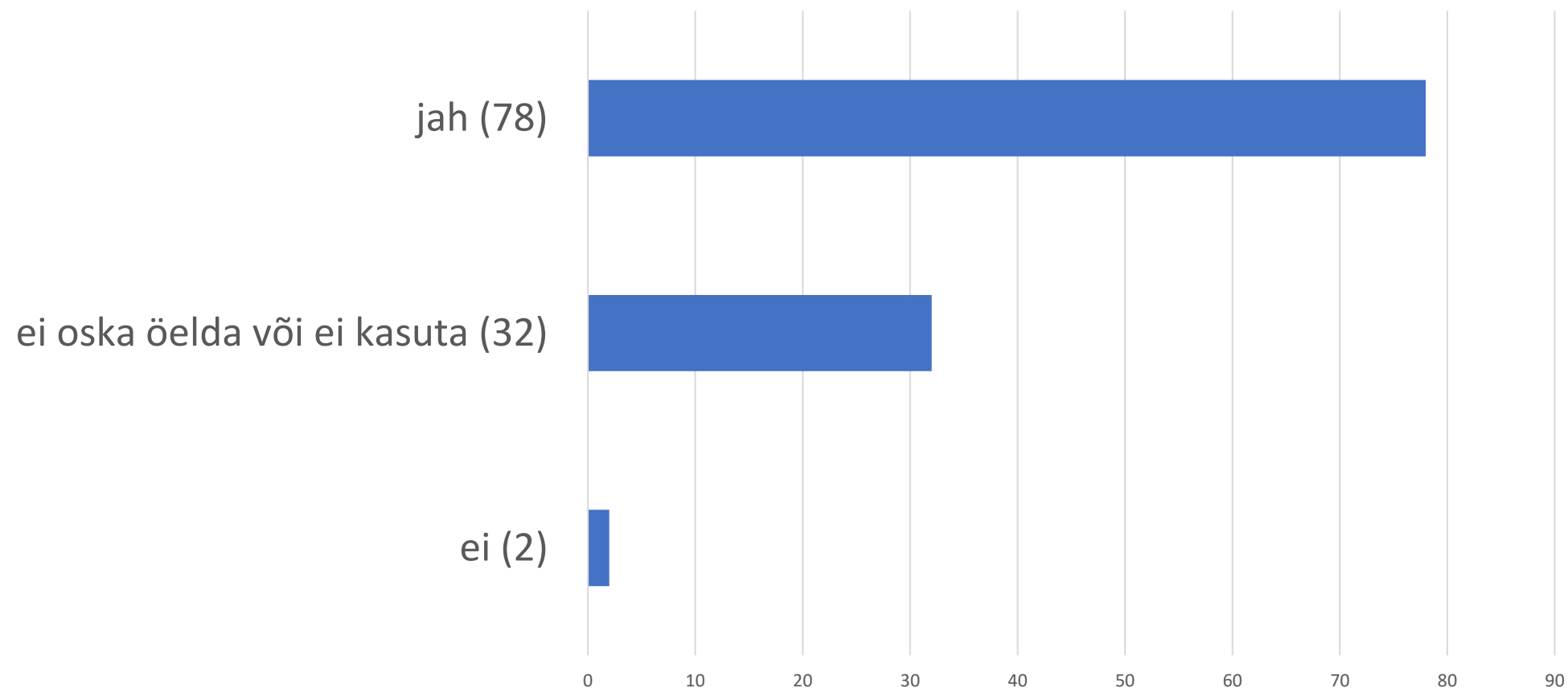
Juhtkond kuulab mind ära ja aitab tekkinud küsimustele vastuseid leida



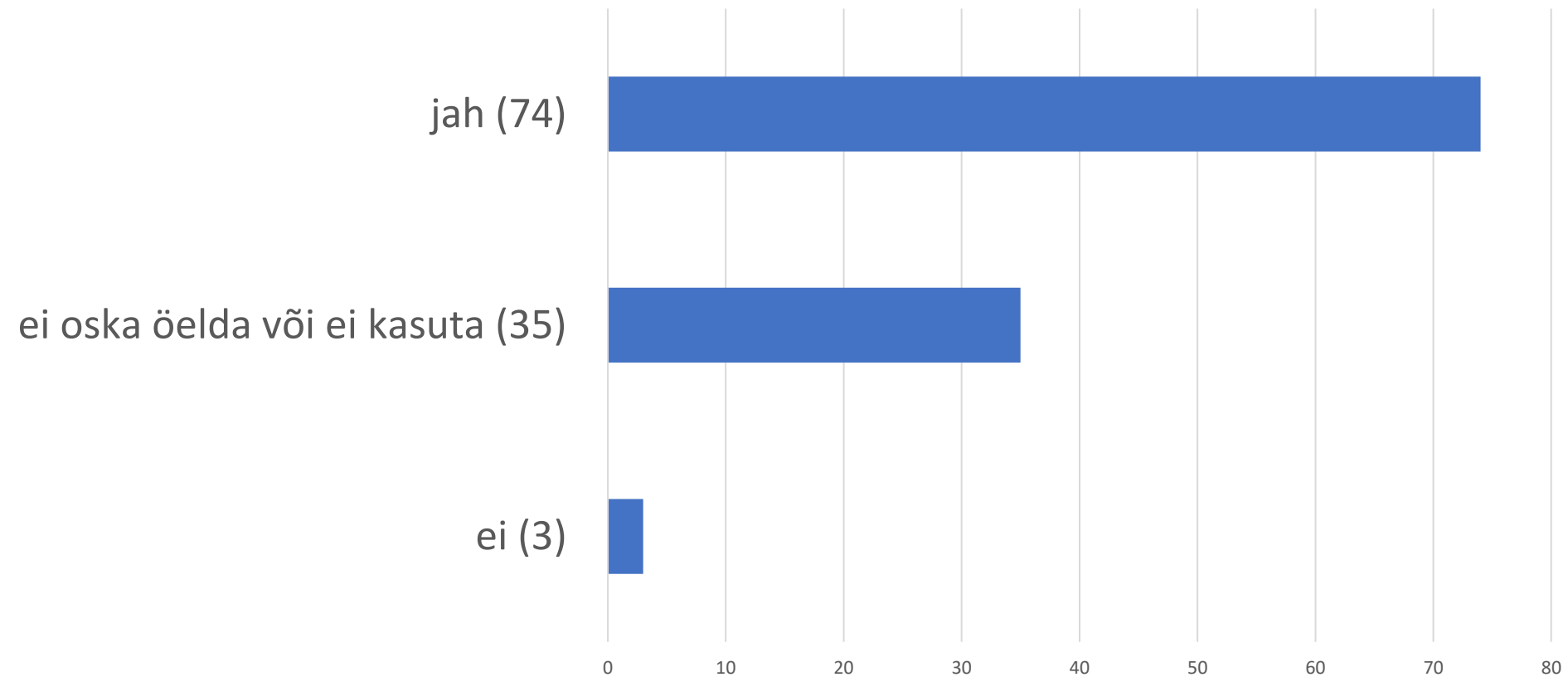
Lisateenused



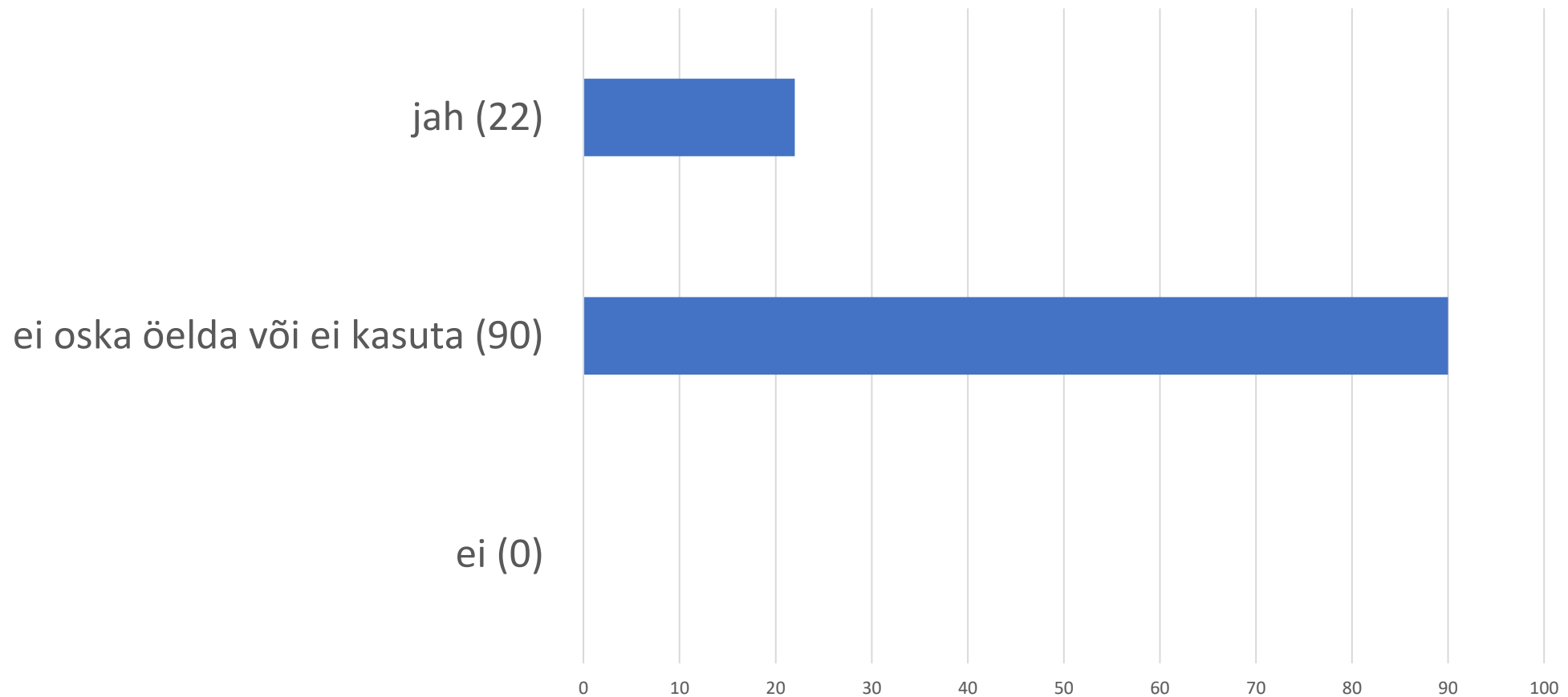
Olen rahul juuksuri teenusega



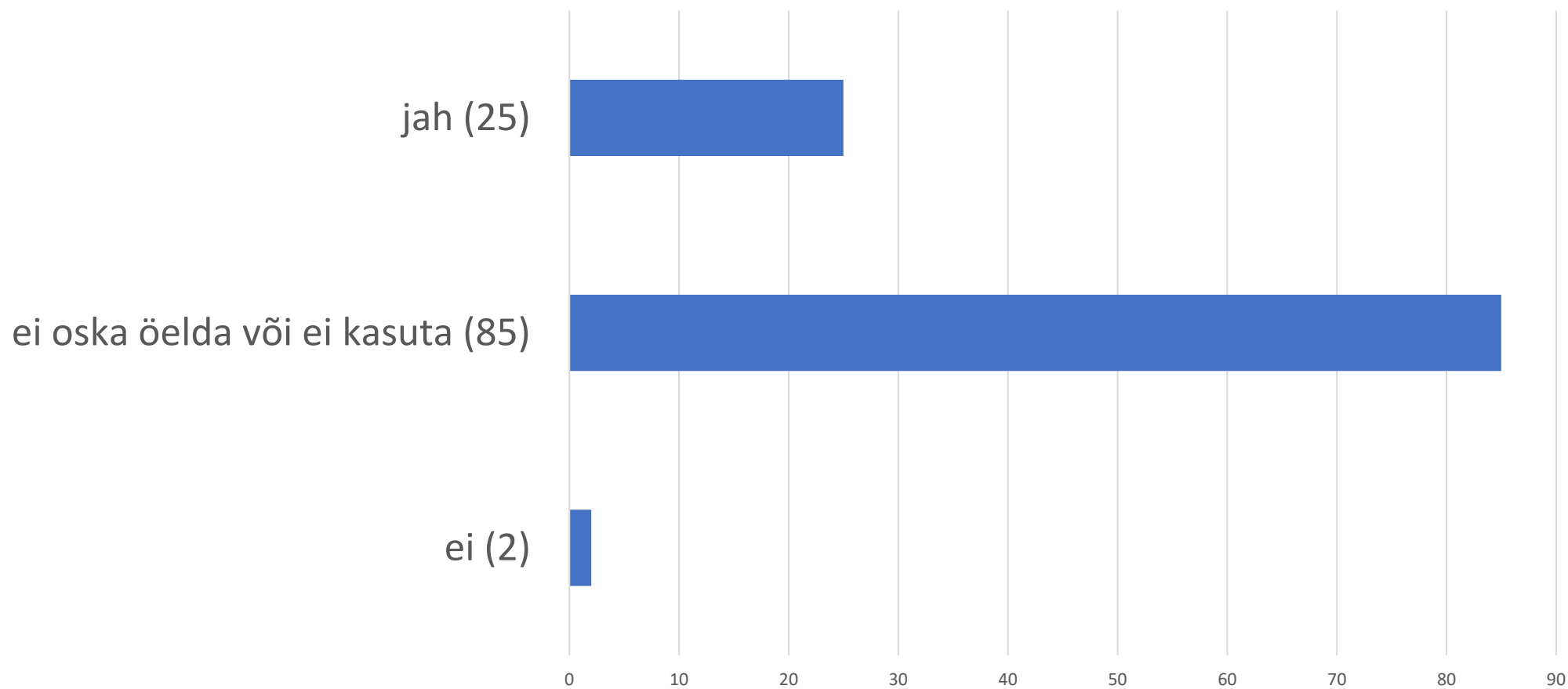
Olen rahul pediküüri/maniküüri teenusega



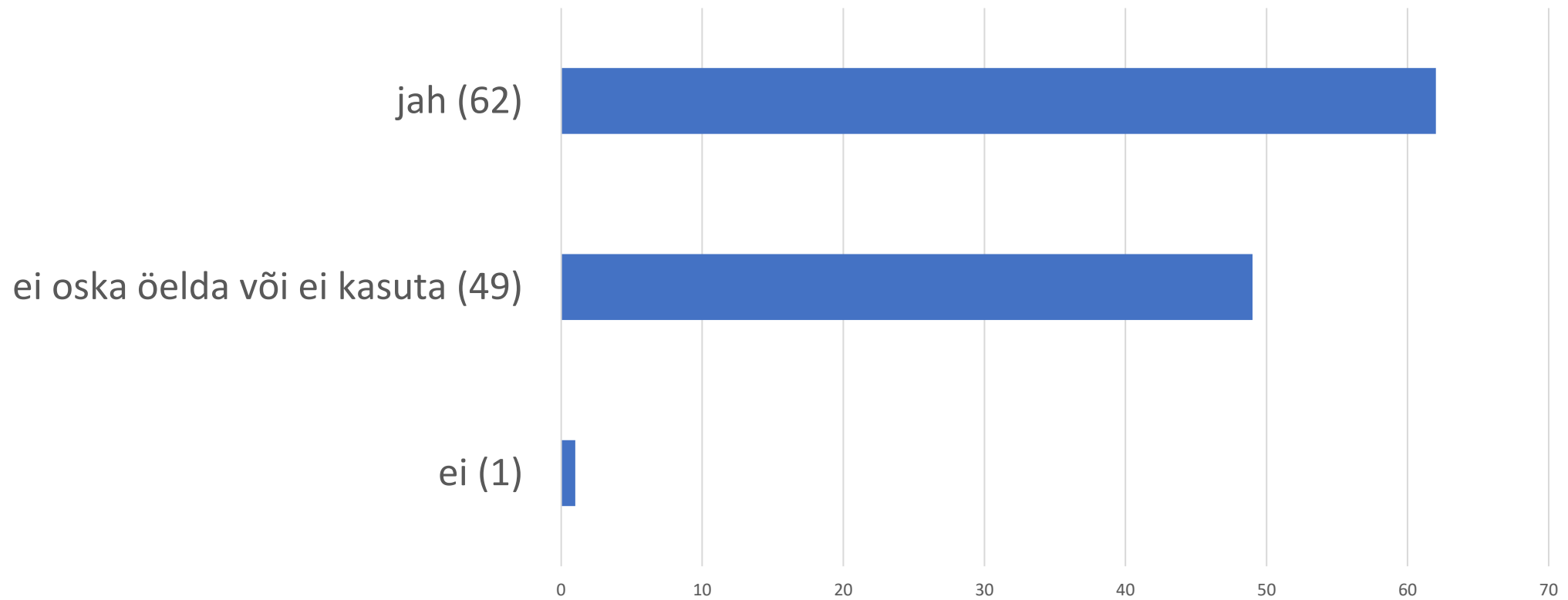
Olen rahul massaaži teenusega



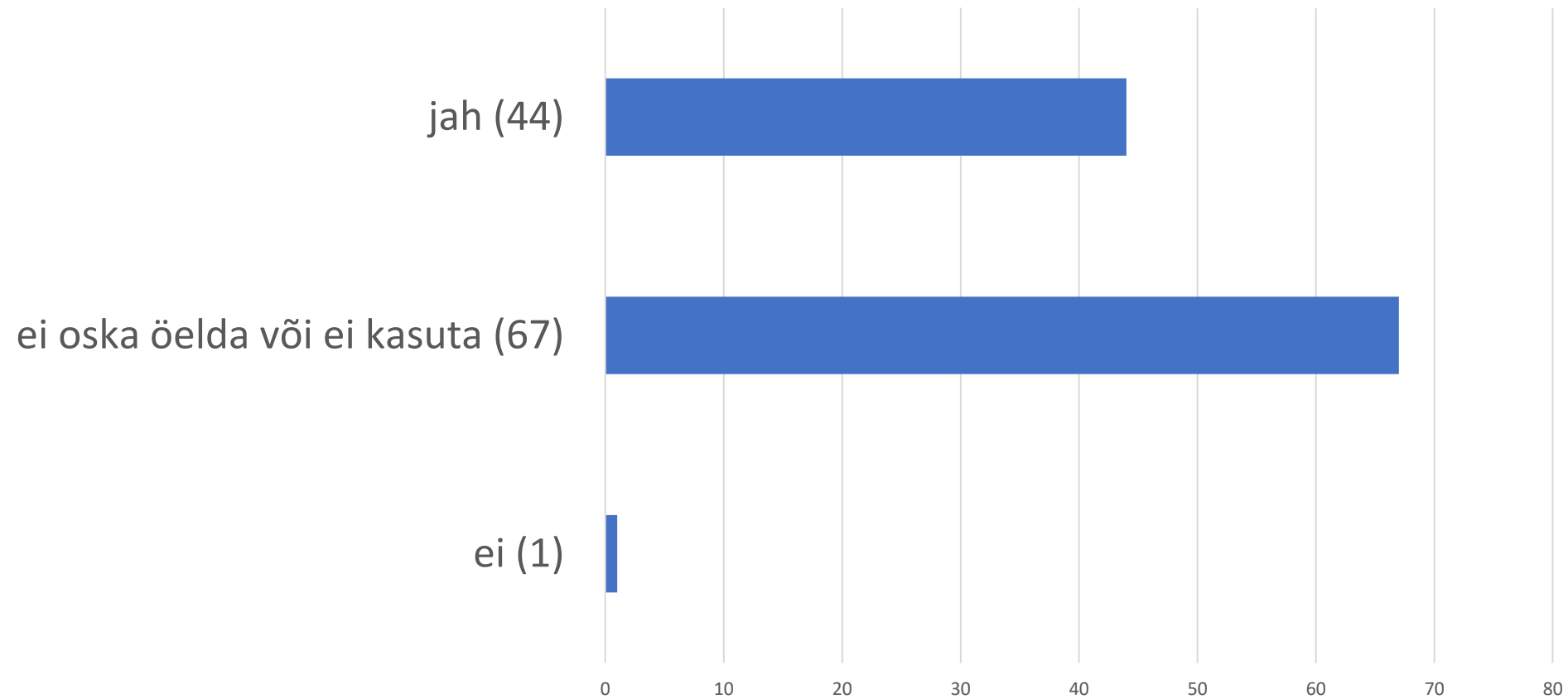
Olen rahul füsioteraapia teenusega



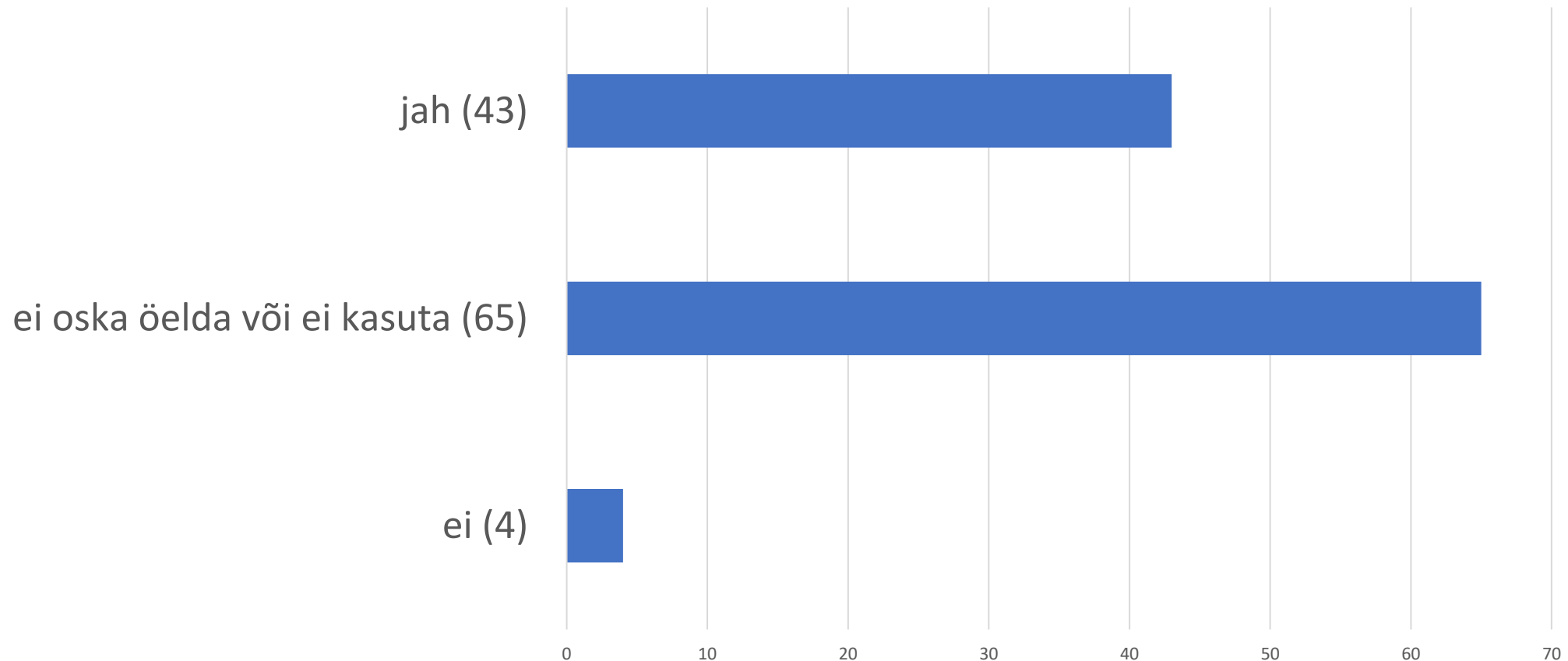
Olen rahul õendusteenusega



Olen rahul hingehoidja teenusega



Olen rahul Pihlakodu meditsiinilise transpordi teenusega



Pihlakodul on hea maine ja olen rahul

**Keskmine hinne 4,3
(viiepallisüsteemis)**



Soovitan Pihlakodu teistele

**Soovitusindeks on 52 (NPS)
(sellest 64% on soovitajaid ja 12% mittesoovitajaid)**



Aitäh!

